



## CareerSource Central Florida 2023 Summer Youth Program In-Person Power Skills Academies (PSA)

### Frequently Asked Questions

**Q: What are the times, locations and other important logistics details of the Summer Youth Program Power Skills Academies in either Term A or Term B?**

A: Please check the complete and up to date Participant Portal's PSA Catalog available at this link: <https://www.careersourcecentralflorida.com/career-seekers/young-adults/summer-youth-program/summer-youth-program-participant-portal/> You/your participant should have also received a couple of emails with site-specific logistics information.

**Q: When is the PSA lunch break and what type of lunch is provided?**

A: Lunch will be provided by CareerSource Central Florida each day of the PSA for participants. Participants will be provided with a boxed lunch (ex. sandwich, drink, chips). Lunch time will range from 11:00am - 12:30pm depending on the day's activity and location.

**Q: Will the PSA- provided t-shirt given need to be worn every day?**

A: Some programs provide a gifted t-shirt which would be great to wear during group photos. However, students can wear semi-professional clothes. We request items like pants with no holes, skirts at arm length, skirts with no slits, and tops that have sleeves and collars. Our goal is to train for career appropriate attire. Shoes should be safe and comfortable. Participants may be outside but most of the time will be indoors in air-conditioning so you may want to bring a jacket/sweater.

**Q: What can students wear?**

A: The dress code for the PSA is comfortable, semi-professional attire. We request pants with no holes, skirts at arm's length, skirts with no slits, tops that have sleeves and collars, and shoes that are safe and comfortable. **ONLY for EXPERIENCE PARTICIPANTS – since the job fair is June 2, at all locations, please wear professional attire.**

[CareerSourceCentralFlorida.com](https://www.careersourcecentralflorida.com) | 1.800.757.4598

CareerSource Central Florida is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

A proud partner of the American Job Center network

**Q: Can parents stay?**

A: Due to space limits parents are not allowed to stay. Parents/guardians may drop off their participants or participants can bring themselves. Please note the pick up and drop off times in the Participant Portal as staff will not remain past the posted hours to stay with participants. Please contact your participant's Youth Consultant (found in your CareerEdge profile) if you have an emergency and need to get a hold of your participant prior to the posted departure time.

**Q: Do students need to be signed in and out?**

A: Participants must be signed in and out at drop off and pick up. Participants who drive themselves are required to sign themselves in and out. Participants will be provided with a QR code and either use their phone to log in/out or will be provided with the ability to register in and out each day with CareerSource staff devices.

**Q: Are cellular phones allowed?**

A: Cellular device use is prohibited during the Academy teachings, activities and speakers – however, your participant is provided with several breaks and a lunch break throughout each day where they are able to use their phone. Please discuss this with your participant ahead of the Academies.

**Q: EXPLORE AND ENGAGE ONLY – How does a Participant obtain their method of payment for the program?**

A: Only Explore and Engage participants are provided with a Global Cash Card. **All Explore/Engage participants will be provided with a Global Cash Card at their respective PSA on the first or second day.** All cards have already been assigned and customized to each participant in either Explore or Engage track. The cards will be at each PSA location participants are registered for. Participants must bring some form of ID (license, school ID, etc.) matching their name to their assigned card information and application information for us to release the card. Once participants receive the card, they will sign that they have read through the Frequently Asked Questions document available at the Participant Portal here: <https://www.careersourcecentralflorida.com/career-seekers/young-adults/summer-youth-program/summer-youth-program-participant-portal/> ) and that they have received the card. Once signed, ***the participant is solely responsible for his/her card and must keep it safe.*** CareerSource Central Florida is not responsible for lost cards. Please see the GCC FAQ document on the Participant Portal for further information and important details on the use of the card, how payment is provided and when, etc.

**Q: How does payment for the PSA work?**

A: Each participant must attend the entire day of the Academies in order to be paid for that day's work. Payment is made in wages for Experience Track participants, or added to the Global Cash Card for Explore and Engage Track participants. Regardless of Track, participants will be paid no later than the following Friday from when they finish the Academies. For Term A, they should have payment available by Friday, June 9; for Term B participants, they should expect payment available by Friday, July 7.

**Q: How many hours do participants work per day during the PSA as well as during their assigned programs?**

A: Explore and Engage students will gain career skills and training of up to 8 hours a day; meanwhile Experience Interns will work up to 30 hours per week.