



## CareerSource Central Florida 2023 Summer Youth Program Frequently Asked Questions for Parents

### **Q: What is the Summer Youth Program?**

A: An employment program that provides valuable summer work experience for young adults aged 15 to 19 years of age.

### **Q. Do young adults need to be enrolled in high school to be able to participate in the Summer Youth Program?**

A: Yes, they must be enrolled in high school. Students that will be graduating in 2023 can participate.

### **Q: What are the ages for students to be able to participate in the Summer Youth Program?**

A: 15 to 19 years old. Students must turn 15 years old by May 30<sup>th</sup>, 2023.

### **Q: How do I access the Summer Youth Program Application for 2023?**

A: [Summer Youth Program - CareerSource Central Florida](#)

Students can apply for the Summer Youth Program and the application must be completed by both student and parent.

### **Q: What are the tracks available through the Summer Youth Program?**

#### **A. EXPLORE**

##### **Try out a day-in-the-life in careers**

- Earn up to a \$1,200 incentive
- 5-weeks getting to know careers
- Discover college life & financial aid

It is for young adults 15-19 years old who have “no idea what they want to be when they grow up”.

#### **B. ENGAGE**

##### **Build a project portfolio to get gigs**

- Earn up to a \$1,200 incentive

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- 5-weeks training for a career
- Get out & explore workplaces

It is for young adults 15-19 years old who have an idea of the general field they may want to work in (IT, Business, Hospitality, Culinary, etc.).

### **C. EXPERIENCE**

#### **Gain resume-worthy work experience**

- Earn \$15/hr. up to 30 hrs. week
- 5-week paid internship
- Potential to work beyond 5 weeks

It is for young adults 15-19 years old and provides students with a paid internship of up to five weeks in high-demand fields while gaining hands-on experience.

Students receive training and mentorship from seasoned professionals and learn about team building, financial literacy, work readiness, and more.

#### **Q: Can a student work more than 30 hours a week on the Experience track?**

A: No. Students cannot work more than 30 hours per week. The week consists of Mon-Sun.

#### **What are the counties the Summer Youth Program covers?**

A: Orange, Osceola, Seminole, Lake, and Sumter.

#### **Q: Can I support my students through the application process and/or when they participate?**

A: While we understand there may be some aspects of the application process which require your support for locating important documents for your student, we highly encourage you to let our team work directly with your student on preferences for future career work and Summer Youth Program decisions. When we call, **we anticipate speaking with the student directly** – parents/guardians are welcome to overhear the discussion with the speaker – especially if your student is younger than eighteen years of age. This is to benefit the student for their future professional development as our program works on workplace essentials and readying these young adults for autonomy/responsibility in their workplace.

#### **What if the student does not reside within the 5 counties the program covers?**

A: Students must reside and/or attend schools within the five counties. If not, they may be referred to other CareerSource office locations for the same or other services if available.

#### **Q: What are the required documents needed from parents/guardians for the student to be eligible for the Summer Youth Program?**

- **School Enrollment Proof**

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- **Social Security Number Documentation**
- **Photo Identification of the Student**
- **TANF/SNAP Letter**

In rarer cases, we may be required to add the following to the student's application:

Tax Returns; Pay Stubs; Unemployment Verification; Disability Payment Verification

**Q: What if I am over income?**

A: We do our best to service as many students as possible and because of our many partners who donate dollars to help support our summer youth program, we are able to service some students whose household income exceeds the eligibility guidelines. This is on a first come first serve basis.

**Q: Are there virtual options for either track?**

A: We will not be offering virtual tracks for the 2023 Summer Youth Program Year.

**Q: Will the student need a laptop or any equipment of their own to participate in the Summer Youth Program?**

A: No.

**Q: What if the student or the parent has questions and needs to reach out to CSCF for more information?**

A: Each student will have a Career Consultant who will contact students during the application process.

**Q: Can the student choose the employer if in the Experience track?**

A: Yes, these students will have the opportunity to attend a hiring event. This will give the student the opportunity to speak with many of the employers that have submitted a contract through CareerSource Central Florida.

**Q: What if the student does not have transportation?**

We will do our best to place the student in a program where he or she will have access to public transportation.

**Q: How often will the student be paid?**

A: Students under the *Experience Program* will receive his/her paycheck through direct deposit each week. However, please note, paychecks will not be issued for the first week of employment. This is considered a "hold" week.

Students in the *Engage and Explore Program* will receive a weekly stipend on a Global Cash Card (see Global Cash Card FAQ document for more information).

All payment is subject to the participating student engaging in all required tasks/activities and students may not earn the maximum if they do not attend these mandatory aspects of the

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program. All wages/stipends earned by the participants will be paid out the week after they have worked.

**Q: What if the student does not receive his/her direct deposit or stipend on the anticipated pay day?**

A: Manpower is considered the Employer of Record. Student will need to contact Manpower who will direct him/her to contact their customer service payroll department who will direct the student on needed steps. CareerSource Central Florida does not handle payroll for the Experience Students.

Students in the Explore or Engage Program will need to contact his/her Career Consultant with any issues regarding weekly stipends.

**Q: What are the next steps? How will I know what to do or where to go? Will I receive an email?**

A: Yes, students will receive an email as they progress through the application process. Students will also receive a phone call, text, or email from his/her Career Consultant. Finally, all applicants can access their application and/or other status changes within their Career Edge customer portal.

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