# EXECUTIVE COMMITTEE VIRTUAL MEETING

Thursday, July 30, 2020



**Meeting Agenda** 

Welcome

**Roll Call** 

**Public Comment** 

Approval of Minutes

Information / Discussion / Action Items

**Other Business** 

**Adjournment** 

## **MEETING DETAILS**

**What:** Executive Committee Virtual Meeting

When: Thursday, July 30, 2020

11:00 a.m. – 12:30 p.m.

Where: Virtual: Zoom Meeting:

**Link:** https://careersourcecf.zoom.us/j/96382007631?pwd=dVJ6aU9iQS9ZV2FMUE40RUd6MlRBdz09

**Dial In**: 1 (929) 205-6099 / Meeting ID: 976 4780 7518

Password: 071332



## 7/30/20 EXECUTIVE COMMITTEE VIRTUAL MEETING AGENDA

**Meeting Details** 

Meeting Agenda

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Agenda	Topic	Presenter	Action
Item 1.	Welcome	Mark Wylie	ltem
2.	Roll Call / Establishment of Quorum	Kaz Kasal	
3.	Public Comment		
4.	Approval of Minutes  A. 6/18/20 Executive Committee Meeting	Mark Wylie	X
5.	Information / Discussion / Action Items  A. Chair's Report  1) Proposed Committee Structure  B. President's Report  1) FY 20-21 Budget Adjustment – Orange County \$7M Grant (CARES Act)	Mark Wylie Pam Nabors	X
	C . Committee Reports (deferred to 9/17/20 Executive Committee meeting)		
	D. <u>8/20/20 Board Meeting Agenda</u>	Mark Wylie	
	E. <u>CEO's Annual Review</u>	Mark Wylie	
6.	Other Business		
7.	Adjournment		



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## **UPCOMING MEETINGS**

Board Virtual Meeting 8/20/20 9:00 a.m. - 10:30 a.m.

Executive Committee Virtual Meeting 9/17/20 9:00 a.m. - 10:30 a.m.



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# WELCOME



**Meeting Agenda** 

Welcome

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**Adjournment** 

# ROLL CALL / ESTABLISHMENT OF QUORUM



**Meeting Agenda** 

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# PUBLIC COMMENT



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# APPROVAL OF MINUTES





#### **Draft Executive Committee Meeting**

Thursday, June 18, 2020, 9:00 a.m.

#### **MINUTES**

Mark Wylie, Paul Bough, Eric Jackson, Sheri Olson, Kathleen Plinske, Richard Sweat, Larry Walter and Jody Wood **MEMBERS PRESENT:** 

**MEMBERS ABSENT:** Jeff Hayward and Eric Ushkowitz

**STAFF PRESENT:** Pam Nabors, Mimi Coenen, Leo Alvarez and Kaz Kasal

**GUEST PRESENT** Thomas Wilkes, Heather Ramos/GrayRobinson

Agenda Item	Topic	Action Item / Follow Up Item
1	Welcome Mr. Wylie, CSCF Chair, called the meeting to order at 9:05 a.m.	
2	Roll Call / Establishment of Quorum  Ms. Kasal, Executive Coordinator, reported a quorum present.	
3	Public Comment None offered.	
4	Action Items Approval of Minutes – 4/16/20 Executive Committee Meetings  • Reviewed minutes (attachment).	Mr. Walter made a motion to approve the draft minutes from the 4/16/20 Executive Committee meeting. Dr. Plinske seconded; motion passed unanimously.
5	<ul> <li>Information         President's Report         <ul> <li>Ms. Ramos, GrayRobinson (CSCF Attorney), informed that reply from Attorney General of Florida was "non-responsive"; they will not issue an advisory opinion on CSCF's cybersecurity exemption inquiry.</li></ul></li></ul>	Staff to have GrayRobinson go to State legislature at its next session to ask for an exemption from public-records and sunshine laws regarding records and meetings pertaining to cybersecurity.
	Approval of New Training Providers/Programs     Reviewed action memo (attached) on new training providers and programs that will provide more options for career seekers to advance skills and earn credentials that align with in demand jobs.	Mr. Walter made a motion to forward for Board's approval proposed new training providers and correlating programs, as presented, for inclusion on CSCF's Eligible Training Provider. Mr. Bough seconded; motion passed unanimously.



#### Approval of Summer Youth Explorer Program

 Reviewed action memo (attachment) on recommended vendor selections for 2020 Summer Youth Explorer Program. Mr. Bough made a motion to forward for Board's approval proposed vendor selections, as presented, for the 2020 Summer Youth Explorer Program. Mr. Sweat seconded, with Dr. Plinske abstaining; motion passed unanimously.

#### **Compliance Action Items:**

- 1) <u>Draft Unified Strategic Plan for 2020-2024</u>
  - Reviewed action memo (attachment) for approval of CSCF's Draft Unified Strategic Plan for 2020-2024, which has been posted for public comment on CSCF's website since February 2020.

Mr. Walter made a motion to forward for Board's approval of CSCF's Local Strategic Plan for period beginning 7/1/20 through 6/30/24. Ms. Olson seconded; motion passed unanimously.

- 2) <u>Direct Provider of Workforce Services Extension Request for 2020-2023</u>
  - Reviewed action memo (attachment) for approval of CSCF's continued designation as a direct services provider for 2020-2023.

Mr. Jackson made a motion to forward for Board's approval of CSCF's continued designation as a direct service provider of basic and individualized career services for period beginning 7/1/20 through 6/30/23, as submitted to DEO and CareerSource Florida. Mr. Sweat seconded; motion passed unanimously.

#### **CSCF** Activities Update

- Service delivery nearly doubled from last year; serving 45,000 last year vs. 80,000 this year with the same amount of staff. Service delivery increased sharply since mid-March, with COVID-19 pandemic.
- Osceola County career center will begin services on 6/24/20.
- Discussions continue with Orange County on CARES Act funding; potential \$7M for training and employment activities for Orange County residents.
- \$1.5M NEG (National Emergency Grant) funds received for internships.
- Lease renewal for Admin office pending for Board approval.
- On track for submission of Sterling Award application.



#### Committee Reports:

#### Audit

Mr. Walter, Audit Committee Chair, reported there was no meeting, so no new updates.

#### **Career Services**

Dr. Plinske, Career Services Committee Chair, reported on the following:

 Career Services Committee attended 6/9/20 Finance Committee to review draft Budget for 20-21.

#### Community Engagement

Ms. Wood, Community Engagement Committee Chair, reported on following:

- Met on 5/11/20.
- Reviewed communication response timeline to COVID-19 crisis.
- Ms. Brady, Sara Brady Public Relations, reviewed her support to CSCF, providing proactive strategies with media engagement and clarification messaging to differentiate CSCF services vs. DEO.

#### Facilities Ad Hoc Committee

Mr. Alvarez, CFO, reported on the following:

- Met on 4/1/20 and 6/2/20.
- Reviewed lease and renewal options for CSCFs Admin office location.
- Committee concurred renewing lease is most viable option; lease is still below market vs. other locations, and office move would put a strain on CSCF's service delivery during ongoing COVID-19 crisis.
- Committee forwarded recommendation to renew admin lease to Finance Committee.

#### Finance Committee

Mr. Alvarez, CFO, on behalf of Mr. Ushkowitz, Finance Committee Chair, reported on the following:

- Met on 6/9/20.
- Reviewed financials through 4/30/20.
- Approved draft budget for FY 20-21.
- Approved lease renewal of CSCF Admin office.

#### Governance

Mr. Sweat, Governance Committee Chair reported on the following:

- Met on 5/6/20.
- Concurred to defer review of Bylaws to next FY



	<ul> <li>Approval of Board Engagement Metrics:         <ul> <li>Governance Committee recommends for Board approval proposed Board Engagement Metrics (attachment) which includes now includes a contribution component.</li> <li>Also reviewed a checklist (attachment) of board engagement activities that board members would submit to staff monthly.</li> </ul> </li> </ul>	Mr. Sweat made a motion to forward for Board's approval proposed Board Engagement Metrics, as presented. Mr. Jackson seconded; motion passed unanimously.
	<ul> <li>Revenue Diversity Ad Hoc</li> <li>Scheduled to meet on 6/10/20.</li> <li>Reviewed year-to-date revenue diversity activities; exceeded all targets except private funding.</li> <li>Reviewed projected revenue diversity targets for FY 20-21.</li> <li>Scheduling a meeting in August or September to review year-end results and progress of new FY targets.</li> </ul>	
	6/25/20 Board Meeting Agenda	
	Reviewed draft 6/25/20 Board Meeting Agenda.	
6	Other Business	
	None offered.	
7	Adjournment	
	Meeting adjourned at 10:00 a.m.	

Respectfully submitted,

Kaz Kasal Executive Coordinator

**Meeting Agenda** 

Welcome

**Roll Call** 

**Public Comment** 

Approval of Minutes

Information / Discussion/ Action Items

**Other Business** 

Adjournment

# INFORMATION / DISCUSSION / ACTION ITEMS





### **MEMORANDUM**

Date: 7/24/20

To: Mark Wylie, CSCF Board Chair

From: Pamela Nabors, CSCF President / CEO

Subject: Approval of Committee Chairs

For your approval, please see below proposed Committee Chairs, with changes in yellow, for Fiscal Year 2020-2021:

#### **Committee Chairs:**

Executive Committee: Mark Wylie

Career Services Committee: Co-Chairs: Kathleen Plinske and Paul Bough

Community Engagement Committee: Jody Wood

Audit Committee: Larry Walter

Finance Committee: Co-Chairs: Eric Ushkowitz and Matt Walton

Governance Committee: Richard Sweat

Revenue Diversity Ad Hoc Committee: Eric Jackson

Facilities Ad Hoc Committee Matt Walton



#### **MEMORANDUM**

Date: 7/24/20
To: Mark Wylie
From: Pamela Nabors

Subject: Approval of Committee Appointments for CareerSource Central Florida Board of

**Directors and Non-Board Committee Members** 

For your review, by signing this memo you approve the committee appointments as updated in yellow:

#### **Executive Committee:**

#### Mark Wylie (Chair)

Paul Bough

Jeff Hayward (Secretary)

Eric Jackson

Sheri Olson

Kathleen Plinske

Richard Sweat

Eric Ushkowitz (Treasurer)

Larry Walter

**Matt Walton** 

Jody Wood (Vice Chair)

#### Revenue Diversity Ad Hoc Committee (Subcommittee of Executive Committee):

Glen Casel

John Gill

#### **Eric Jackson (Chair)**

Richard Sweat

Non-Board Members on Revenue Diversity Ad Hoc Committee:

Mark Brewer

#### Finance Committee:

Wendy Brandon

Glen Casel

Keira des Anges

Nicole Guillet

#### **Brooke Morris**

Eric Ushkowitz (Co-Chair)

Matt Walton (Co-Chair)

Mark Wylie

#### Facilities Ad Hoc Committee (Subcommittee of Finance Committee):

Andrew Albu

Paul Bough

Kathleen Plinske

Jim Sullivan

Larry Walter

#### Matt Walton (Chair)

Non-Board Members on Audit Committee:

Fred Winterkamp (Orange County)

#### **Audit Committee:**

Wendy Ford

#### Sheri Olson

#### **Larry Walter (Chair)**

Non-Board Members on Audit Committee:

Diana Rodriguez (Osceola County)

Kristy Mullane (Lake County)

Fred Winterkamp (Orange County)

Lorie Bailey Brown (Seminole County)

[Pending] (Sumter County)

#### **Career Services Committee:**

Andrew Albu

#### Paul Bough (Co-Chair)

Keira des Anges

Mark Havard

Bryan Orr

#### Kathleen Plinske (Co-Chair)

David Sprinkle

Jim Sullivan

Al Trombetta

#### Non-Board Members on Career Services Committee:

Dr. Donna Rhoades – pending nomination letter

Melanie Stefanowicz – nomination letter received

#### **Governance Committee:**

Orlando Alancastro

Steve Ball

John Gill

Jeff Hayward

Eric Jackson

#### **Richard Sweat (Chair)**

Mark Wylie

Non-Board Members on Governance Committee

Rick Walsh

#### Community Engagement Committee:

Diane Culpepper

John Gyllin

Jane Trnka

Sharron Washington

#### Jody Wood (Chair)

Non-Board Members on Community Engagement Committee:

Roger Pynn

Stella Siracuza – pending nomination letter

Rick Walsh

Wayne Weinberg

# ORANGE COUNTY GOVERNMENT \$7M GRANT (CARES Act)



## ORANGE COUNTY GOVERNMENT \$7M GRANT

# Coronavirus Aid, Relief, and Economic Security (CARES) Act monies for Economic Recovery Through Workforce Solutions

- Funding will provide a range of career development services to 4,000 Orange County residents / displaced employees or gig workers who can
  - Must be impacted by COVID-19;
  - not receiving other career developmentrelated aid
- By June 30, 2021, 3,000 (75%) will have obtained employment with economic impact of \$93.6M in Central Florida region (at an average wage of \$15/hr)

#### Orange County at-a-glance:

- As of May 2020, Orange County has the 2nd highest number of unemployment claimants in Florida, at nearly 162,000
- More than 20 percent of its workforce are employed in leisure and hospitality industry; 12 percent are in education and health services

### **CSCF Career Development Services:**

#### ✓ CAREER COUNSELING

- Short- and long-term goal setting,
- Resumé review and updating
- Soft-skills development
- Step-by-step guidance during the employment/reemployment process

### ✓ TRAINING, OJT and INTERNSHIPS

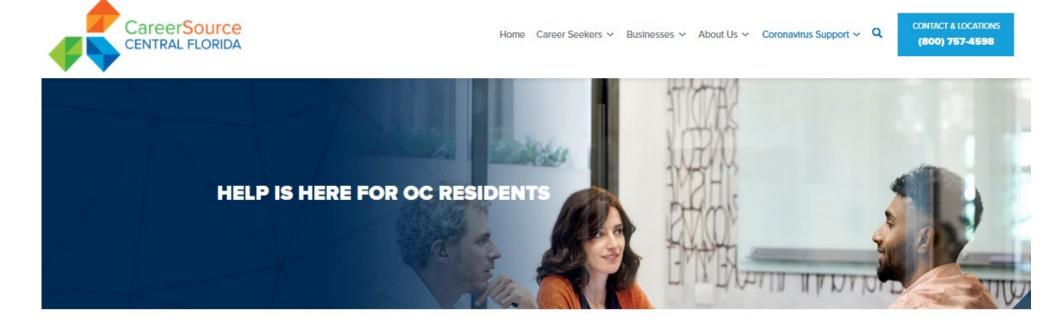
- Orange Technical College
- Valencia College
- Urban League Central Florida
- Seminole State College
- United Against Poverty, and more

#### ✓ SUPPORT SERVICES



## HELP IS HERE

Orange County residents can access services by calling 1-800-757-4598 and or by registering through www.careersourcecentralflorida.com/helpishere/



#### Has your job been impacted by COVID-19 & you live in Orange County?

We can help, if you've lost your job or your hours have been cut. In partnership with Orange County Florida government, we can get you back on your feet as quickly as possible with the skills and/or training you need to land a career in key industries such as advanced manufacturing, hospitality, construction, finance, healthcare, and trade & logistics.

Up to 4,000 Orange County residents who qualify can receive a variety of customized, complimentary career services that will pave the way to a new career during this challenging time. Don't delay by taking advantage of this opportunity today!



Meeting Agenda

Welcome

**Roll Call** 

**Public Comment** 

**Consent Agenda** 

Information / Discussion / Action Items

Insight

**Other Business** 

Adjournment

## 8/20/20 CSCF BOARD VIRTUAL MEETING AGENDA

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Action Item

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Agenda Item	Торіс	Presenter
1.	Welcome	Mark Wylie
2.	Spotlight Story	Kaz Kasal
3.	Roll Call / Establishment of Quorum	
4. 5.	Public Comment	Mark While
5.	Consent Agenda  A. 6/25/20 Consortium & Board Meeting Draft Minutes	Mark Wylie
6.	Information / Discussion / Action Items  A. Chair's Report  B. President's Report  1) Finance Report  C. Committee Reports (deferred to 9/24/20 Board Meeting)	Mark Wylie Pam Nabors Eric Ushkowitz
7.	Insight A. Board State of Region Report B. Key Strategies to Address Regional Needs	Nilda Blanco Jacob Stuart
8.	Other Business	

#### **Upcoming Virtual Meetings:**

Adjournment

9.

9/24/20	9:00 a.m 10:30 a.m.
8/31/20	1:30 p.m 3:00 p.m.
9/10/20	3:00 p.m 4:30 p.m.
9/17/20	9:00 a.m 10:30 a.m.
	8/31/20 9/10/20



### PY 19/20 End of Year August 03, 2020

## Nabors, Pamela

CEOP - Chief Executive Officer/President 000007 - Executive

Reviewed by Burke, Dyana

**Rating Scale** 

- 1 One
- 2 Two
- 3 Three
- 4 Four
- 5 Five

#### Competency 1 of 6

**CareerSourcer Innovation** 

Weighted at 16.67%

CareerSourcer embraces innovation and technology as considerations in strategic and operational approaches.



Five

Impressive to witnesshow quickly CareerSource was able to pivot to online work for all staff and continue to deliver services in the spring of 2020. MPW

#### Competency 2 of 6

**CareerSourcer Purpose Driven** 

Weighted at 16.65%

CareerSourcer understands the organization's mission, vision, and culture and it is demonstrated by a consistent ability to meet performance goals while delivering customer service that goes above and beyond compliance and the established norms.



Five

Reaching or exceeding the \$15 wagegoal, outstanding audit performance, compliance with DEO, and Sterlingapplication will be ready this fall. MPW

#### Competency 3 of 6

CareerSourcer Customer Loyalty & amp; Satisfaction Weighted at 16.67%

Delivering a high-quality customer experience supported by a team of diverse CareerSourcers – our workforce teams.



**Five** 

Organization met its goals for businessloyalty and exceededour goal for attractingnew businesses. Reaching out to perimeter counties like Sumter, Lake and Osceola demonstrate that Career Source is willing to support all areas of Central Florida. MPW

July 01, 2019 - June 30, 2020

Competency 4 of 6

CareerSourcer Ethics & Ditterity

Weighted at 16.67%

CareerSourcer shows organizational stewardship, to include management of funds dedicated to talent solutions for individuals and businesses.



Five

The organization receives high marksfrom numerous auditors and has been able to successfully defend managementdecisions when called into question. AllCareerSource board and committee documents are open and available to thepublic. The organization is fullytransparent and compliant with Florida and Federal laws. MPW

#### Competency 5 of 6

#### **CareerSourcer Effectiveness**

Weighted at 16.67%

Degree to which the CareerSourcer is seen as leader within their Talent Solutions role. Compliance with fiscal and program policies and guidance requirements. The level at which tasks are performed carefully, accurately, and in accordance with specific instructions. Consistency of work quality and compliance with standards, requirements, and expectations.



**Five** 

The CEOP of CareerSource CentralFlorida is viewed as an expert and leader on workforce issues by local, state, and national organizations. The policies and procedures of the organization are replicated across the state and nation. MPW

#### Competency 6 of 6

CareerSourcer Organizational Relations

Weighted at 16.67%

CareerSourcer furthers CSCF's vision by providing support that enhances the organization and develops a safe, and healthy work environment; always demonstrates the ability to build outstanding working relationships, inspires staff and/or coworkers to excel in service excellence, leads by example, helps to create a cooperative work environment conducive to excellence in service, and enthusiastically promotes service excellence initiatives.



Five

I have witnessed the all-staffmeeting and discussed CareerSource leadership with several staff through theyears of my board service. All respectithe CEOP and recognize her vision for the organization and her concern about the welfare of each employee. Sheprovides resources for fair compensation and benefits, and safe workingconditions. The staff knows what their jobs require and perform at the highestlevel. MPW

Summary





The Central Florida economy has gonefrom being one of the highest performing in the country to one of the hardest-hitin in one of the hardest-hit states. TheCOVID-19 pandemic has creating stress for health concerns and economic outcomesfor individuals and businesses. CareerSource under the leadership of the CEOP and with the full support of the Board of Directors has been an outstanding contributor to the growth andnow the recovery of business and re-employment of individuals in Central Florida. She has always exhibited great concern forthe health of her staff and is keenly aware of the legal and regulatoryresponsibilities of the organization. TheCEOP has provided strong leadership to CareerSource and the community throughservice on the boards and task forces concerned with workforce issues. It has been a pleasure to work with her and llook forward to her continued success. MPW

Signatures	
Employee Signature	Date
Reviewer Signature	Date
Human Resources Signature	 

**Meeting Agenda** 

Welcome

**Roll Call** 

**Public Comment** 

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**Other Business** 

Adjournment

# OTHER BUSINESS



**Meeting Agenda** 

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Adjournment

# ADJOURNMENT



# THANK YOU!

