

What is unique about these four organizations?









They all had to pivot to stay competitive in a post pandemic economy



CareerSource Central Florida also has to pivot to remain relevant and competitive







Agenda



"If I had an hour to solve a problem I'd spend 55 minutes thinking about the problem and 5 minutes thinking about solutions."

EINSTEIN

- 1 Financial Strategy
- 2 Revenue Projections
- 3 Budget Allocations & Comparisons
- 4 Budget Strategy & Efficiencies
- 5 Metrics of Success
- 6 Financial Summary
- 7 Strategic Priorities & Investments





2026 Financial Strategy







Revenue

In the last three years, revenues continue to decline.

2024 - \$36M

2025 - \$33M

2026 - \$30M





Revenue History





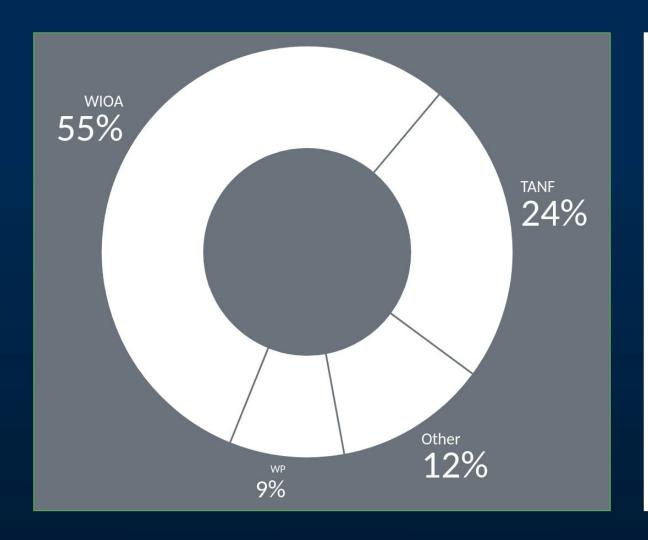


2025 - 2026 Budget Revenue

Revenue

How it Breaks Down



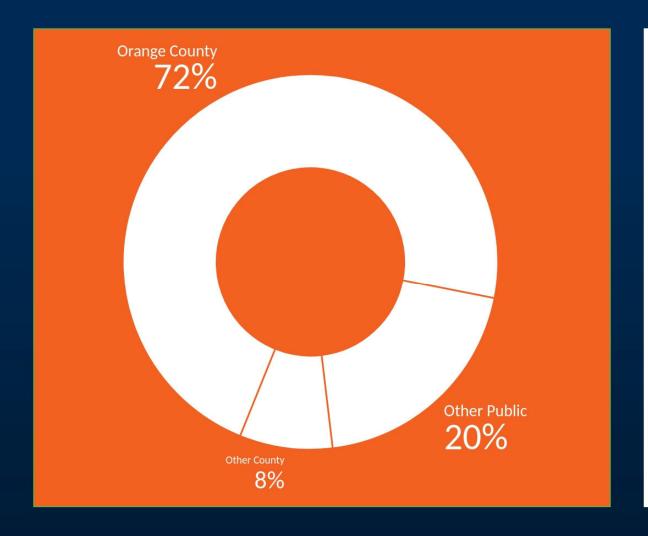


FL Commerce

\$23.5M
TOTAL BUDGET





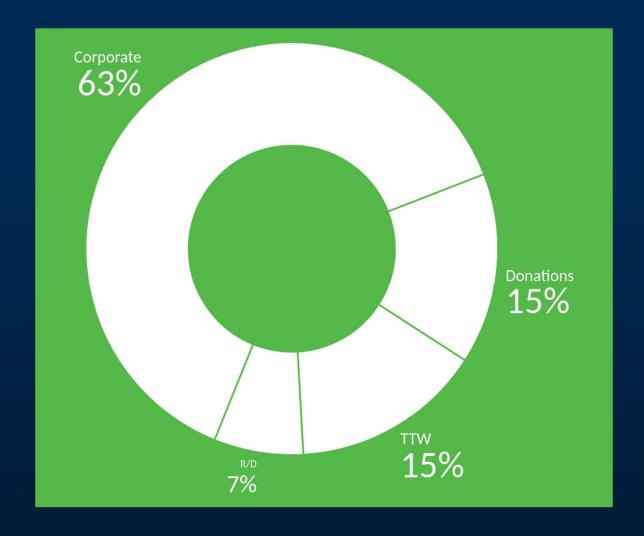


Non-FL Commerce (Public)

\$5.8M
TOTAL BUDGET







Earned Revenue

\$700K TOTAL BUDGET





2025 - 2026 Budget Expenses How it Breaks Down



Budget Allocations & Comparisons

Budget Allocations	FY 2025/26	FY 2024/25	Difference
Operations Compensation	\$10,700,000	\$12,800,000	-\$2,100,000
Skill Development	\$11,000,000	\$10,500,000	\$500,000
Support Compensation	\$3,700,000	\$4,500,000	-\$700,000
Innovation & Adminstration	\$4,600,000	\$5,200,000	-\$600,000
Infrastructure Maintenance Costs	\$2,000,000	\$2,300,000	-\$300,000
Professional Services	\$1,000,000	\$1,200,000	-\$200,000
Outreach	\$350,000	\$380,000	-\$30,000
Innovation and Technology	\$900,000	\$950,000	-\$50,000
Staff Development Capacity Building	\$350,000	\$370,000	-\$20,000
Total Expenses	\$30,000,000	\$33,000,000	-\$3,000,000





Budget Strategy & Efficiencies

Compensation

- Consolidation of job functions
- Reduction in FTE's
- Change in benefit provider and plan structure yielding a net savings at renewal

Skill Development

- Maximize the amount of training we can deliver
- Expand apprenticeship opportunities
- Negotiate with training providers to leverage/lower cost

Facilities

- Administration: 40% reduction in sq/ft.
- Lake: 20% reduction in sq/ft.
- West Orange: Payoff of TI
- Closure of two offices in next 15 mo.
- Leverage community partners to open 5 community hubs in the next 12 mo.

Contract Review

 Reviewed all contracts and identified mandatory vs. discretionary contracts





2025 Facility Cost

\$1.8M

1 Admin Office5 Career Center Offices



2026 Projected Facility Cost

\$1M

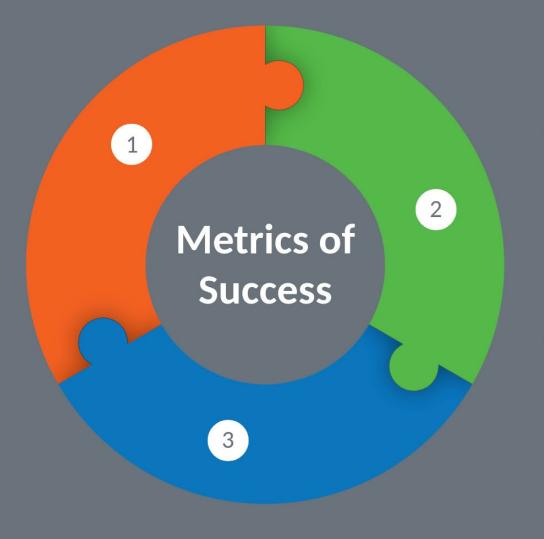
1 Admin Office (40% Space Reduction)

3 Career Center Offices

5 Community Hubs

Expand Virtual Services





- 1 Federal Metric
 - Administrative Costs Target 10%
- 2 State Metrics
 - Noung Adults Internship Target 20%
 - Training Investment Target 40%
- 3 Local Board Metrics
 - ★ Career & Business Services Target 70%
 - Innovation Support & Administration 30%







Summary

Fiscal Responsibility

- Total Projected Revenue \$30M; Year-over-Year \$3M or 10% decrease
- 70% Earmarked for Career and Business Services; 30% in Innovation Support and Administration
- The proposed budget for salaries reflects a 3% merit increase average overall, with merits ranging between 2% and 4% based on performance evaluation scores. Incentive compensation has been set at an organizational cap of \$200,000 with employee eligibility based on requirements set by the incentive compensation policy.
- Employee health benefits reflect a decrease of 5% of current cost based on changing providers and plan structure changes and adjustments to employer/employee cost-share ratios.
- CSCF will be seeking approval from Florida Commerce to add transfer of funds flexibility of 90% between WIOA Adult and WIOA Dislocated Worker for program year 2025 funding.
- CSCF will request a waiver from CareerSource Florida to reduce the WIOA training state requirement from 50% to 40% for the fiscal year ending June 30, 2026.
- The total amount budgeted for administrative costs will not exceed the state allowable cap of 10%.





Strategic Priorities







Customer Experience Reimagined









STRATEGIC PRIORITIES

METRICS OF SUCCESS

Diversify revenue streams to create resiliency.

Identify and deliver skill development opportunities that address labor market demands.

Deliver personalized career support that ignites the potential of Central Florida residents. Optimize workforce innovations to maximize organizational value.

- **✓** 3,000 TRAINED
- ✓ 30K EXPLORED

 CAREER PATHWAYS
- ✓ 20K CAREER PLANS COMPLETED
- ✓ 90% CUSTOMER

 SATISFACTION RATE

✓ 3 NEW INNOVATIONS





Return on Investment

ROI: (Career Seekers Hired)*(Average Hourly Wage Annualized)

Ratio: ROI/Cost of Investment







\$157,200,000

Each \$1 invested results in \$5 in wages earned by people we help get hired.





Thoughts? Questions?

Open for feedback and discussion.

