





Insights

Happy Holidays!

As 2019 comes to a close, I wanted to express my sincere appreciation to each of you for your service as a board member. Board service is a significant commitment and each of you have embraced it without hesitation giving of your most valuable asset – your time.

Your ability to get things done, make new - and deepen existing - connections is inspiring and CareerSource Central Florida is continually better because of your passion and input. I continue to be proud to lead this organization and greatly value your guidance and insights.

We're ready to hit the ground running in 2020, but until then, I wanted to express my deep gratitude to all of you and to wish you and your family, a very happy holiday season.

- Pam



Welcome Christopher Wilson!

We're thrilled! On December 5, the Workforce Investment Consortium approved the appointment of **Christopher Wilson** with Cemex USA to our Board. Chris is the CEMEX Sand Mine Plant Manager in Clermont and is a graduate of the University of Florida where he studied Environmental GeoScience. Christopher is filling a Sumter County Business Seat. Welcome Chris!

We Asked. They Answered. We're Listening!

CSCF Niche Customer

Who are They?

We recently rolled out an online survey facilitated by Integrated Insights to 600 of our niche customers in Central Florida to identify actionable insights to help inform us on how to improve marketing and service delivery...

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Trends



Building Up Youth through YouthBuild!

Twenty-seven graduates walked the stage at a heartfelt YouthBuild graduation last month. All completed training in construction, warehouse, or trade and logistics! YouthBuild is designed for at-risk youth and high school dropouts and trains them for careers in the construction industry.

More about YouthBuild

CodeSkool is Cool!

Last month, we celebrated our first class of graduates from CodeSkool at our Southeast Career Center.

Twenty one young adults, aged 16-24, explored dynamic, future careers in Information Technology (IT). Participants gained hands-on experience in web development to build web applications.



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Paychecks for Patriots is a Success!

The country celebrated and honored



Veterans during Veteran's Day last month. But one day is not enough to honor those who've served. We extended the recognition throughout the month of November with two Paychecks for Patriots hiring events in Lake and Orange counties. Between the two events, Nearly 200 Veterans and their family members registered, along with several elected officials and dozens of employers in attendance to welcome and meet them.

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Upcoming Board & Committee Meetings

Governance Committee

Date: Wednesday, January 15 Time: 2:00 - 3:00 p.m. Location: CSCF Downtown Office, 390 North Orange Ave., Suite 700, Orlando, FL 32801

Career Services Committee

Date: Friday, January 31 Time: 3:00 - 4:00 p.m. Location: CSCF Downtown Office, 390 North Orange Ave., Suite 700, Orlando, FL 32801

Community Engagement Committee

Date: Monday, February 3 Time: 3:00 - 4:00 p.m. Location: CSCF Downtown Office, 390 North Orange Ave., Suite 700, Orlando, FL 32801

Joint - Finance & Audit Committees

Date: Tuesday, February 11 Time: 11:30 a.m. - 1:00 p.m. Location: Hanson, Walter & Associates; 8 Broadway, Suite 104, Kissimee, FL

Executive Committee

Date: Thursday, February 13 Time: 9:00 - 10:30 a.m. Location: CSCF Downtown Office, 390 North Orange Ave., Suite 700, Orlando, FL 32801

CSCF Board Meeting

Date: Thursday, February 20 Time: 11:30 a.m. - 12:30 p.m. Location: TBD

Congratulations on Your Engagement!

We're not celebrating impending nuptials, but we are celebrating an increase in Board attendance and engagement!

To date, we're at 80% board meeting attendance and activity engagement and we're thrilled. Board members recently shadowed our Business Accounts Consultants to learn more about us. Sharon Washington shadowed Terrence Hightower at our West Orange Career Center and Wendy Ford spent some time with Yaralise Colon at our Osceola County Career Center.

BOARD ENGAGEMENT OPPORTUNITIES -SIGN UP NOW

As Mark Wylie shared at the last Board meeting, there is goal for 70% Board member engagement with the organization. To help meet that participation goal, please sign up for a behind-the-scenes Career Center tour, attend a center or career-fair event, a youth graduation to name a few. Or feel free to contact Kaz Kasal who can help connect you with opportunities. Tours are available at <u>all our center locations</u>. <u>Sign Me Up</u>!

Shadowing a Career or Business Consultant

Taking a Center Tour at any Location Attending an Upcoming Job Fair at our Centers

Spotlight

Let's Talk about Success!

We love this! Recently, Johnny Robinson was a homeless veteran for several months. The Supportive Services for Veteran Families program (SSVF) helped him stabilize his living situation, but they required him to find a job in order to stay in their program.



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From Uncertainty to Thriving

Charlene Oliveras and her family moved to Central Florida as a result of Hurricane Maria's

devastation in Puerto Rico. After the direct hit, the situation on the island was dire, and Charlene's husband lost his job. The future was uncertain, and the family made the difficult decision to leave a lifetime in Puerto Rico to look for new opportunities in Central Florida.



CareerSource Central Florida is an equal opportunity employer program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via 1-800-955-8771 - Voice: 1-800-955-8770.



Employ Florida links all of Florida's state and local workforce services and resources through the partnership of the **Department of Economic Opportunity and CareerSource Florida, Inc.** There are **24 Local Workforce Development Areas** and nearly 100 CareerSource Centers located statewide offering in-person, one-on-one personalized assistance to job seekers. The Employ Florida toll free number is **1-800-438-4128.**

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