



Holiday greetings, CareerSource Central Florida Board Members!

As we venture off to celebrate this festive season with our loved ones, let me express my sincere appreciation for each of you—for committing your time, attention, and valuable insights to CSCF throughout the year. As a result, you've helped to ensure both our success and the success of our Central Florida community. It's a wonderful gift, and I thank you.

It was a pleasure seeing so many of you last week at our December board meeting at Rollins College. As you will recall for those in attendance, I am incredibly proud of the work our team has done, alongside our partners with the FORTE (Fostering Opioid Recovery through Training & Employment) project, for winning two significant HR industry awards. It's a perfect example of how collaboration among community partners can help both employers and employees address vital issues through prevention.

I wish you all a very happy holiday season and I am grateful for what we have accomplished this year. Looking forward to a successful and inspiring New Year.

Sincerely,

-Pam

MONTHLY HIGHLIGHTS

Level Up Orange

Level Up Orange has been awarded an additional \$5 million to continue helping individuals in Orange County to level-up their lives and careers—particularly individuals in neighborhoods with high barriers to employment and residents who are disproportionately affected by COVID-19. In its first six months, LUO has served 2,294 customers, enrolled 425 residents in training programs and placed 186 residents in careers paying an average of \$17.54 an hour.



Osceola Council on Aging

Osceola Council on Aging has been named Osceola County's Best Civic Organization for 2022. The award showcases their instrumental work in our community. Congratulations Osceola Council on Aging!



United Against Poverty

CareerSource Central Florida's staff toured United Against Poverty's (UAP) facility earlier this month in preparation for an upcoming collaboration creating CSCF's next Career Hub. In the coming weeks, CSCF Career Consultants will be onsite at UAP three days a week to assist customers and offer guidance and support.



SPOTLIGHT MOMENT

FORTE initiative nabs two top HR awards

For its key participation in CSCF's groundbreaking opioid recovery and prevention initiative, <u>FORTE: Fostering Opioid Recovery Through Training & Employment - CareerSource Central Florida</u>, the Greater Orlando Society for Human Resource Management (GOSHRM) was recently recognized for two prestigious awards:

- HR Florida State Council: <u>Chapter of Excellence Award for Exemplary</u>
 Achievement
- SHRM: <u>The Pinnacle Award</u> (GOSHRM was the only board in Florida to win this national award)

For FORTE, GOSHRM helped conduct a needs assessment resulting in developing an HR training program to support more preventive, supportive and recovery-friendly workplaces. Members of GOSHRM helped identify challenges in the workplace, including stigmas associated around the topic of addiction (Substances Use Disorder and Opioid Use Disorder). Additionally, GOSHRM, ICARE (International Center for Addiction and Recovery Education), Project Opioid and CSCF partnered to create awareness about ICARE's new training initiative (Certified Facilitator in Addiction Awareness – Human Resources) and tuition funding opportunities through CSCF's FORTE.

Some of the strategies and tactics developed include educational tools and trainings for HR professionals and businesses (with tuition paid through CSCF's FORTE grant) as well as the ability to earn SHRM re-certification credits. Awareness is expected to grow exponentially, as GOSHRM shares the CFAA-HR/FORTE story throughout Florida and the U.S., including a presentation at the SHRM National Conference next year.

The Osceola region is booming with dynamic and inspiring industries contributing to the County's growth and economic impact. I am proud to present our video highlighting highgrowth jobs in emerging regional industries offering new and innovative career paths for individuals.



UPCOMING REMINDERS

Mark Your Calendars

Holiday Reading: Orlando Business Journal highlights CSCF business services

Be sure to check out the Orlando Business Journal's <u>Workforce Development hub</u>, where CSCF Vice President of Service Delivery Nilda Blanco recently shared her experience and insights on <u>how businesses can navigate current labor market trends</u>.

Note: CSCF's next installment will cover the range of business services available and emphasize the growing importance of apprenticeships within all sectors. Stay tuned!

GET TO KNOW THE BOARD

Meet Jeff Hayward President & Chief Executive Officer Heart of Florida United Way



How long have you been serving on board? Since 2017.

What do you enjoy about being on the board?

Spending time with people who are from very different sectors and industries and yet realizing that we are all so like-minded at the same time. The most enjoyable part of being on the board is meeting the people who turned to Career Source of Central Florida for help and their lives, and the lives of their families, are changed for the better...forever.

Your favorite quote?

"The world is run by those who show up." – Robert B. Johnson (engineering expert)

Your favorite movie?

"The Wizard of Oz." What has become an undeniable classic was filled with controversy, thought to be too expensive and resulted in a box office bust. Today, it is one of the most recognizable films for its use of transforming from black and white to Technicolor and then back to black and white. It also spawned some of our most frequently repeated quotes of today.

Favorite thing to do in Orlando?

There are far too many things to list because Orlando has so much to offer. Catching an Orlando Magic game or an Orlando Pride game is a great way to spend an evening. Options for fine dining are nearly limitless. And who can pass up a walk down the most famous Main Street of them all?

Can you share a best work tip or inspiration?

My best work tip to anyone who supervises a team is to surround yourself with people a lot smarter than you and then get the heck out of their way!

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