



FOR IMMEDIATE RELEASE

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CareerSource Central Florida Reopens its Career Center Locations on June 3, Virtual Services Continue

May 29, 2020, Orlando, Fla., - As the government eases lockdown and the economy begins to rebound from the impact of the COVID-19 pandemic, CareerSource Central Florida (CSCF) is reopening its doors to customers beginning June 3 for in-person, by appointment services only, between 10 AM to Noon and 1 PM to 4 PM Monday through Friday at its [Seminole County, Southeast Orange County and Lake County Career Center](#). The Osceola County Career Center will reopen when Valencia College opens sometime this summer, and the West Orange County Career Center on Powers Drive has closed due to lease expiration. It will reopen at its new location in the West Oaks Mall in August. Career Seekers can make an appointment for one of CSCF's open career centers or reach out for virtual services by calling 1-800-757-4598.

"CareerSource Central Florida is stepping up to help our customers and since the middle of March, the number of career seekers we have provided appointment consultations and/or individual services has increased by 115% or nearly 37,000 residents, and the quantity of businesses served grew by 69% even as job postings have decreased by 50%," said Mimi Coenen, CSCF Chief Operations Officer. "As we reopen in a phased approach, we're taking every precaution to ensure the health and safety of our staff and customers. We anticipate in the months ahead our services will be needed more than ever, and we are privileged to provide career support and the opportunity to demonstrate our value to the community during this unparalleled time."

Three-phase Reopening Approach

CSCF proactively determined business continuity plans associated with each phase to maintain maximum safety protocols. This includes following recommendations from the Center for Disease Control and Prevention, the Orange County Task Force and requirements from building landlords where CSCF are located.

Phase1: March-May	No human interaction; Virtual service delivery only
Phase 2: June	Medium human interaction; Accepting in-person by appointment only
Phase 3: July-August	High human interaction; Anticipate nearly all locations are back to full onsite operations with some virtual services continuing

Hours and Types of Services during Appointment

Services provided at open Career Centers include:

- ✓ Self-service, self-guided unemployment activities
- ✓ Self-service computer access to file for re-employment benefits from the Department of Economic Opportunity or to log job search activities once the requirement is reinstated
- ✓ Career consultation to assist in advancing skills or connecting to a career



Scheduling an Appointment

Customers can [make appointment](#) by visiting CSCF website at careersourcecentralflorida.com or by calling the contact center at 1-800-757-4598. Once they have completed the appointment information, a staff member will reach out to them within 24 hours to confirm the date and appointment time for their visit. Customers can still continue taking advantage of calling for virtual services options from 7 AM to 7 PM Monday through Friday.

CSCF will also launch a scheduling software in late June that will enable customers to make or cancel appointments, receive wait times and more, all from using a mobile device or through online.

During Career Center Appointment

CSCF has initiated enhanced safety measures throughout its operations in adherence to official state and local health guidelines, ranging from daily health screenings and mask requirements for staff, restriction of gatherings in common areas, following social distancing guidelines and much more. Customers will be asked to follow these guidelines upon arrival to the Career Center.

- Wait in car until appointment time
- Wear a face mask for protection
- Stay six feet apart
- Sanitize hands at the door
- Avoid giving a handshake or touching face, eyes, mouth
- Do not bring children, family or friends
- Stay home if feeling sick

For future updates or news about reopening and for more information, please visit careersourcecentralflorida.com.

CareerSource Central Florida (CSCF) is Florida's second largest regional workforce board that is state and federally funded with an annual operating budget of \$30.5 million. CSCF provides comprehensive services to connect career seekers and local businesses at no cost. Services include screening and hiring talent; employee training and education; and no cost skills training and education programs. CSCF provides services at five Career Centers located in Lake, Orange, Osceola, Seminole and Sumter counties. The administration office is located in Downtown Orlando. For more information, visit www.CareerSourceCentralFlorida.com.